



PASSERI
STEP INTO YOUR POWER

PASSERI RETURN / EXCHANGE FORM

Adhering to slow fashion principles, we are hopeful that our return/exchange rate will be zero. However, we understand that a return/exchange policy is important to consumers and thus it's important to us to offer these options.

PLEASE NOTE: Item(s) must be repacked in the same original packaging in which they arrived. The item(s) must be unworn, unwashed, unmodified, and cannot be damaged in any way. Once repacked, please place this completed form in the return parcel with a courier tracking number and send it to the address below:

Passeri Fabrica
Arco Tica Tica
Asoc. Brisas del arco Lt.54
Cusco, Cusco, Peru 08001

Date: _____

Order Number: _____

Reason for return/ exchange:

- ◇ General fit: Please describe - too small too big too tight/narrow too wide Other? _____
- ◇ Incorrect item received**
- ◇ Delivered product arrived damaged**
- ◇ Other: _____

**If you have received a damaged item, BEFORE returning the item, please contact us at support@passeri.today or text to +1-651-307-6333 and let us know about the issue before returning the parcel.

What would you like us to do?

- Refund (\$50 restocking fee covers original postage and restocking of products in Cusco, most of our products are made to order) Exchange for a different product

Information about the product you would like to receive in exchange:

Product name: _____

Price: _____ Size: _____

Delivery address for the exchange order:

Recipient's name: _____

Address: _____

City, State, _____

Postcode: _____

Country: _____

E-mail: _____

Telephone: _____

We will send a verification email upon receipt of your shipment. Please use a courier with a tracking system, like DHL, as we are not accountable for packages sent but not received at our factory.